

FIG. 1

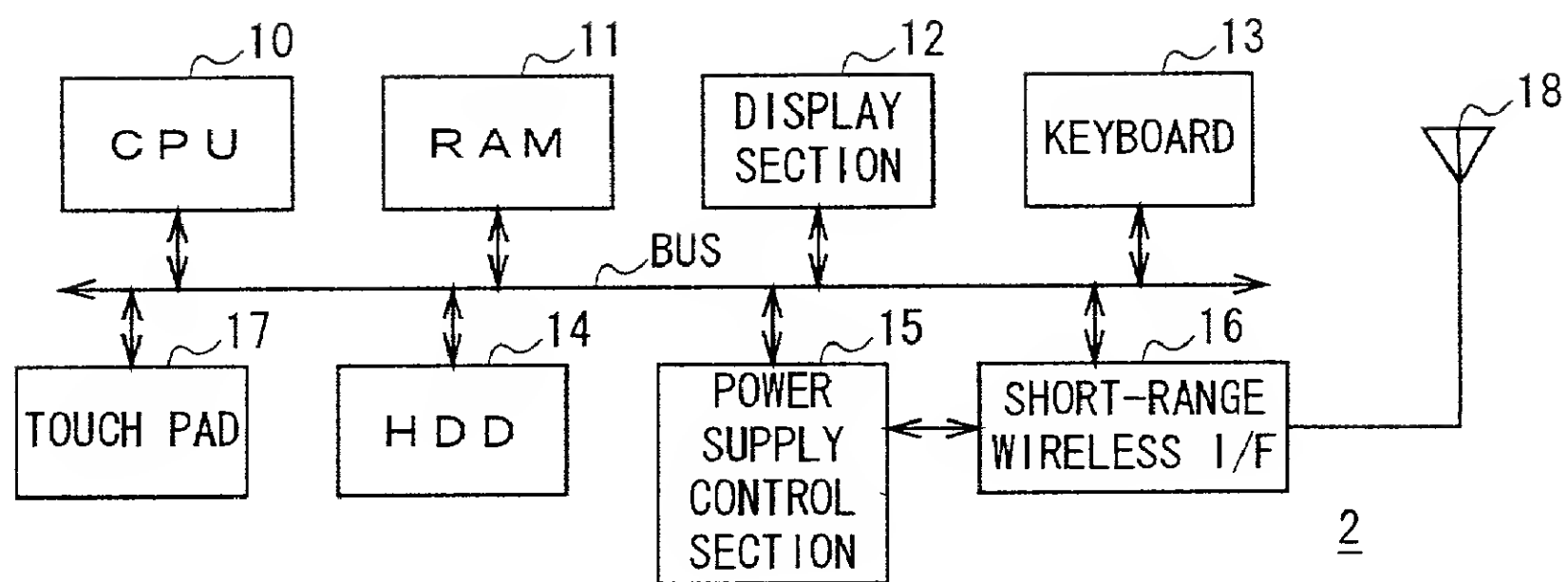


FIG. 2

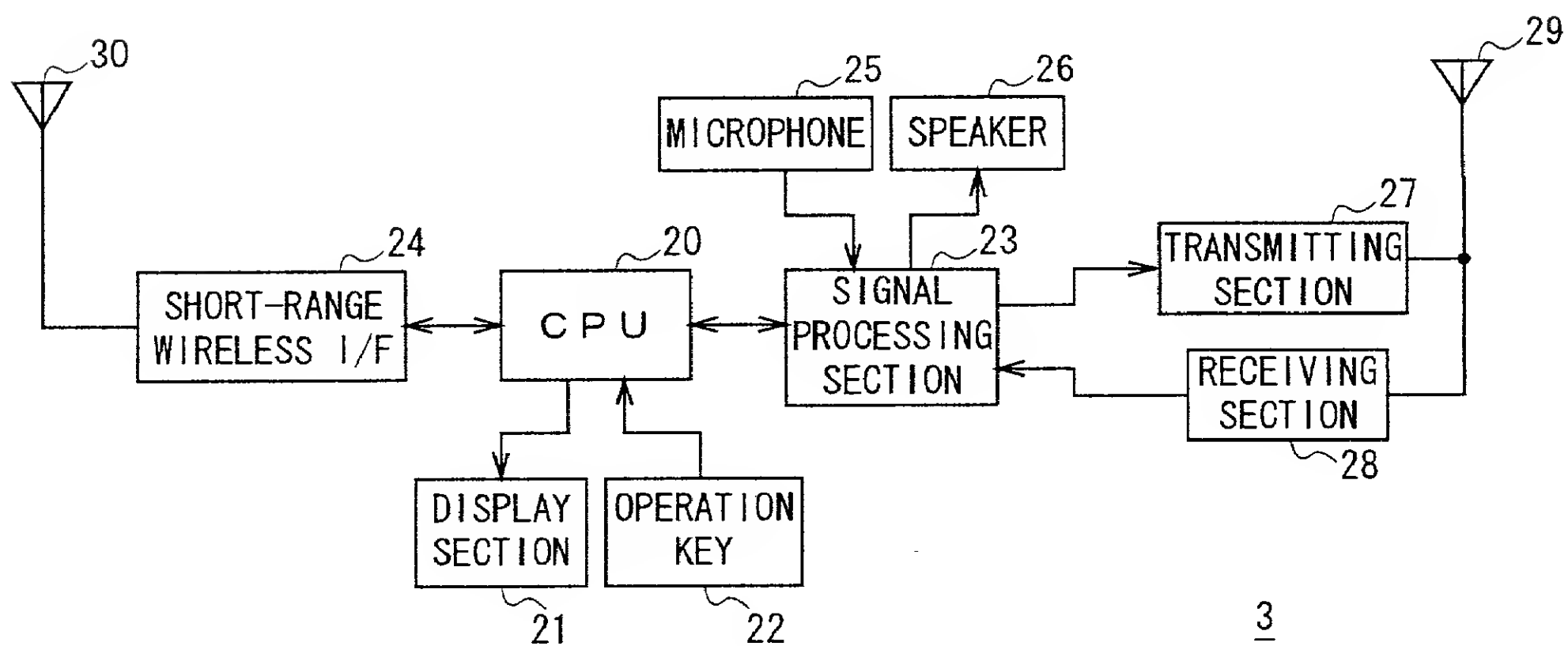


FIG. 3

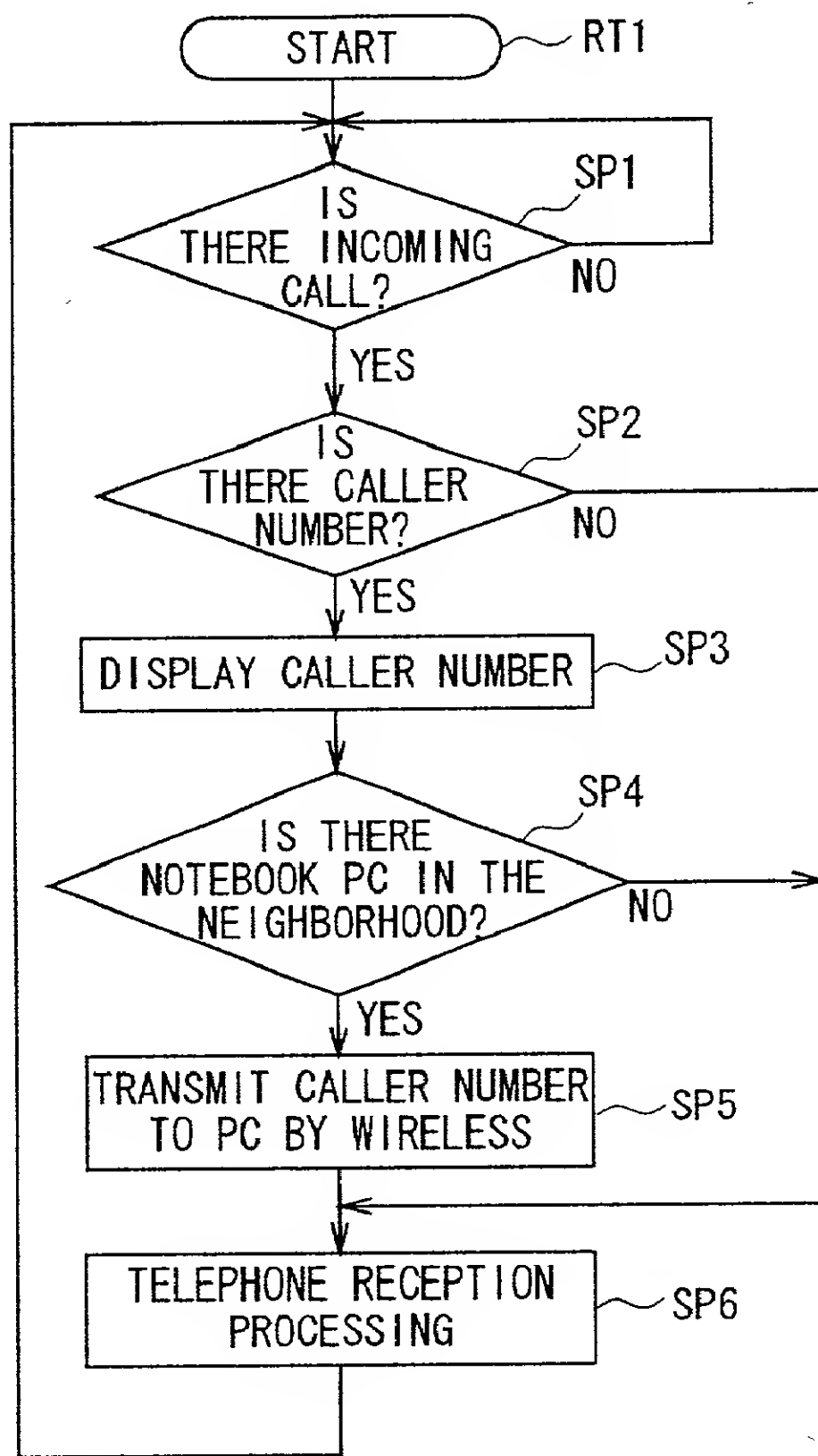
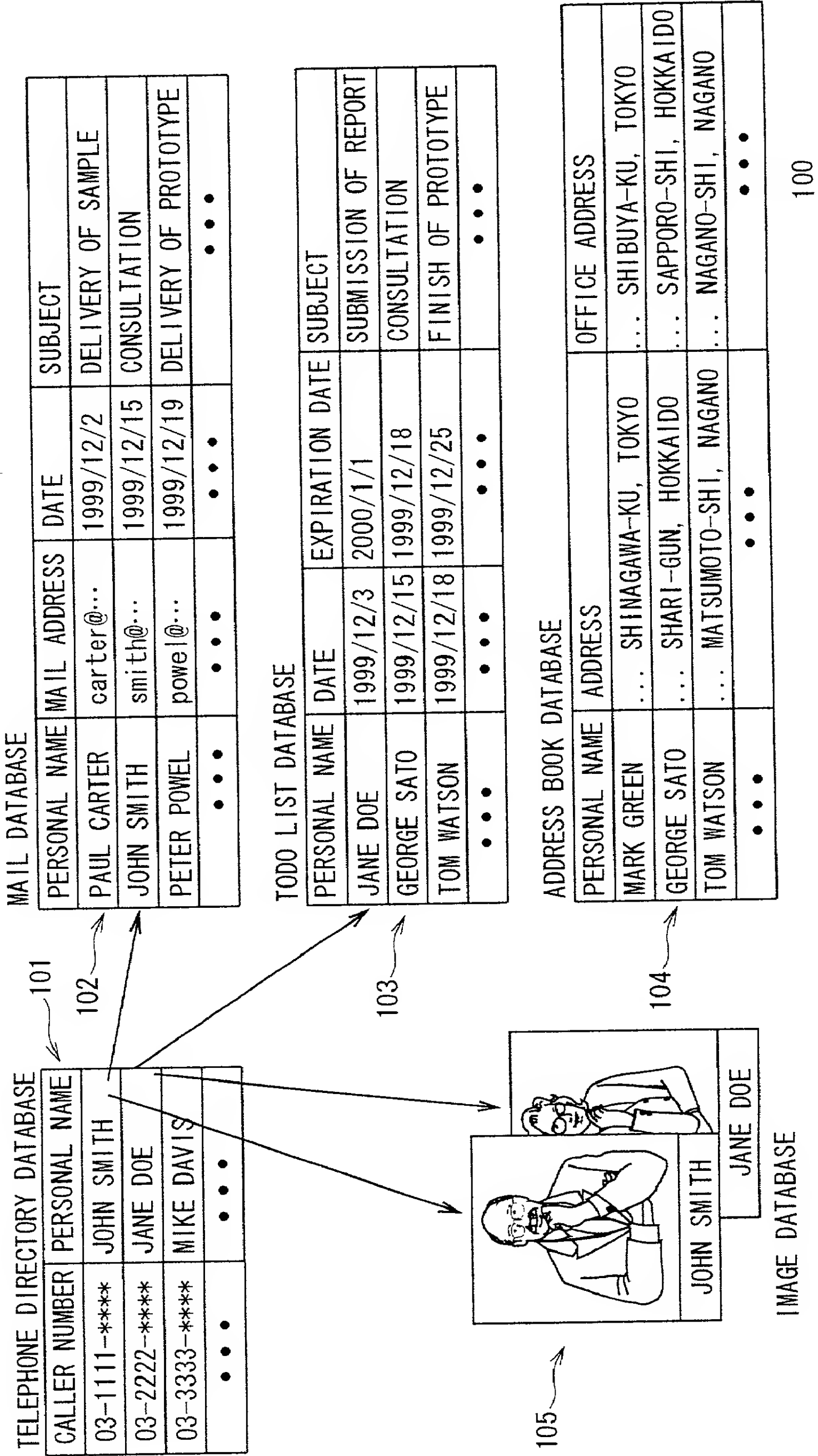


FIG. 4



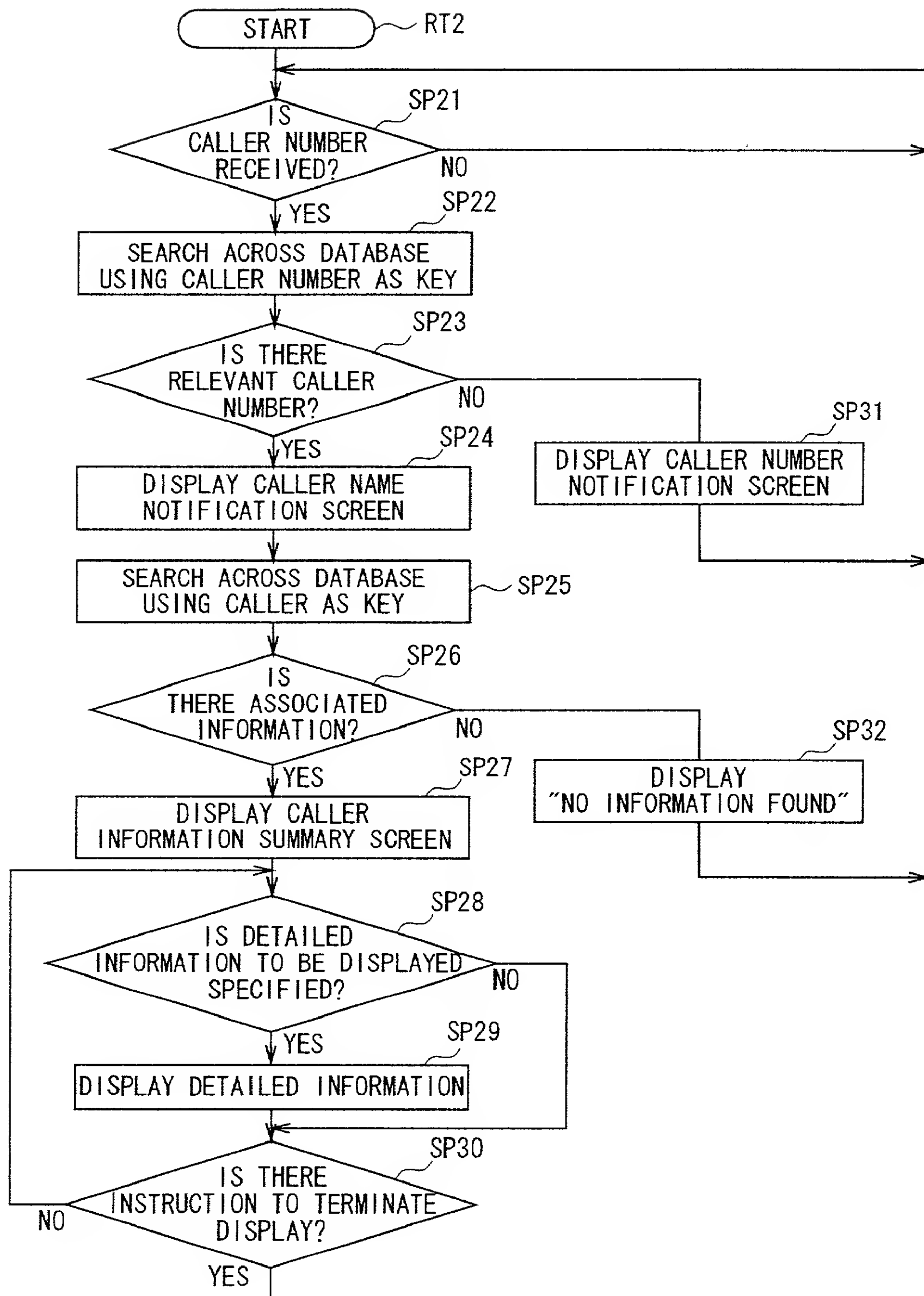


FIG. 6

CALL FROM 03-****-****

110

FIG. 7

03-****-****
CALL FROM JOHN SMITH

111

FIG. 8

112A {

INFORMATION ON JOHN SMITH

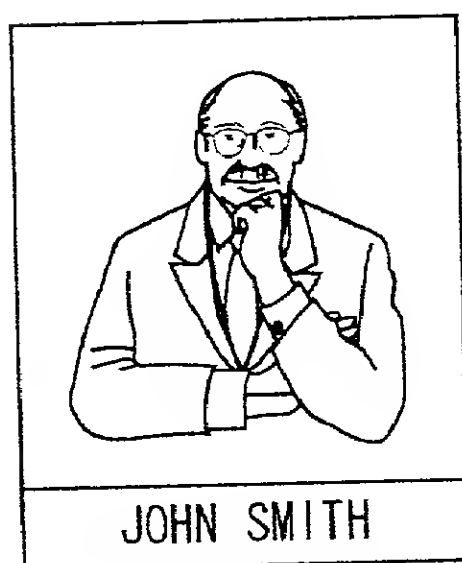
- IMAGE PRESENT
- MAIL: DEC. 15. 1999 CONSULTATION
- MAIL: DEC. 24. 1999
- TODO: JAN. 20. 2000 SUBMISSION OF MANAGEMENT REPORT

DISPLAY
TERMINATION

112B

112

FIG. 9



DATE: DEC. 15. 1999
FROM: JOHN SMITH
TO: PETER POWEL
SUBJECT: DELIVERY OF SAMPLE
TEXT:
THANK YOU FOR YOUR CONTINUED
PATRONAGE ...

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FIG. 10